

TRUCK COVERAGE 2 (TC2) INCLUSION/EXCLUSION OVERVIEW



INCLUDED SYSTEMS	INCLUDED ASSEMBLIES AND/OR PARTS	EXCLUDED ASSEMBLIES AND/OR PARTS
AIR CONDITIONING, HEATING & VENTILATING SYSTEM*	<ul style="list-style-type: none"> • COMPRESSOR • EVAPORATOR CORE • CONDENSER ASSEMBLY • BLOWER MOTOR • HEATER ASSEMBLY • WIRING • LINES • SELECT AUXILIARY HVAC COMPONENTS (IF FACTORY EQUIPPED) 	<ul style="list-style-type: none"> • BATTERIES • PARKSMART SYSTEM • REFRIGERANT
SUSPENSION, FRONT/REAR*	<ul style="list-style-type: none"> • STEEL SPRINGS • SPRING HANGER BRACKETS • SHACKLES AND PINS AND TORQUE RODS • AIR SUSPENSION • KING PIN BUSHINGS & BEARINGS 	<ul style="list-style-type: none"> • NUTS, BOLTS, KITS, AND MOUNTING HARDWARE • STEERING ARM • STEER AXLES
ALTERNATOR & CHARGING SYSTEM*	<ul style="list-style-type: none"> • ALTERNATOR ASSEMBLY • HARDWARE, MOUNTING - ALTERNATOR ASSEMBLY • ALTERNATOR WIRING HARNESS • VOLTAGE REGULATOR • BATTERY CHARGE EQUALIZER 	<ul style="list-style-type: none"> • BOLT - ALTERNATOR HOUSING • BOLT - ALTERNATOR FRAME • BOLT - ADJUSTMENT, ALTERNATOR

INCLUDED SYSTEMS	INCLUDED ASSEMBLIES AND/OR PARTS	EXCLUDED ASSEMBLIES AND/OR PARTS
STARTER & CRANKING SYSTEM*	<ul style="list-style-type: none"> • STARTER MOTOR ASSEMBLY • STARTER SOLENOID • BATTERY CABLES • GROUND STRAP • BATTERY DISCONNECT SWITCH • GLOW PLUG 	<ul style="list-style-type: none"> • BATTERIES
AIR INTAKE SYSTEM*	<ul style="list-style-type: none"> • CHARGE AIR COOLER HOUSING • CHARGE AIR COOLER MOUNTING HARDWARE • CHARGE AIR COOLER COLD SIDE PIPE • CHARGE AIR COOLER HOT SIDE PIPE • CHARGE AIR COOLER ELBOW 	<ul style="list-style-type: none"> • AIR CLEANER • PRE-CLEANER ASSEMBLY • FILTER ELEMENTS • SEALS & GASKETS & KITS
IGNITION SYSTEM*	<ul style="list-style-type: none"> • IGNITION SWITCH • STARTER INTERLOCK WIRING • REMOTE START WIRING/SWITCH/ANTENNA 	
SELECT FRAME COMPONENTS*	<ul style="list-style-type: none"> • BRACKETS • BUMPER ASSEMBLY FRONT & REAR • ENGINE MOUNTINGS • CAB & BODY MOUNTINGS • BATTERY BOX & SUPPORT • FUEL TANK SUPPORT • LICENSE CARRIER • ATTACHING DEVICES - HOSES, LINES, TUBES & WIRE • SLEEPER MOUNTING • CAB SHOCK ABSORBER • TOOLBOX ASSEMBLY & MOUNTINGS • NOISE SHIELD • RADIATOR SUPPORTS • LIFTING HOOKS • STEP & BRACKETS - FRAME MOUNTED STEP ASSEMBLY 	

INCLUDED SYSTEMS	INCLUDED ASSEMBLIES AND/OR PARTS	EXCLUDED ASSEMBLIES AND/OR PARTS
DRIVE SHAFTS / DRIVELINES*	<ul style="list-style-type: none"> • DRIVE SHAFT / DRIVELINE • YOKE – DRIVE SHAFT END • UNIVERSAL JOINT – FRONT, CENTER, REAR • BEARING ASSEMBLY – DRIVE SHAFT 	<ul style="list-style-type: none"> • PINION END YOKE
COOLING SYSTEM*	<ul style="list-style-type: none"> • RADIATOR ASSEMBLY • RADIATOR SHUTTER • COOLANT RECOVERY SYSTEM • SURGE TANK ASSEMBLY • RADIATOR MOUNTING HARDWARE • RADIATOR PLUMBING • FAN CLUTCH • FAN HUB SEAL & BEARING • FAN BLADE • OIL COOLER ASSEMBLY – TRANSMISSION • RADIATOR FAN SHROUD ASSEMBLY 	<ul style="list-style-type: none"> • BELTS
SPARE WHEEL MOUNTING*	<ul style="list-style-type: none"> • CARRIER - SPARE WHEEL • HOLD-DOWN CLAMPING PARTS • CHAIN-LINK, SPARE TIRE CARRIER 	
DRIVEHEAD AND AXLES	<ul style="list-style-type: none"> • DRIVE HEAD HOUSING • GEARS • BEARINGS 	<ul style="list-style-type: none"> • SEALS, BEYOND 2 YEARS. (PINION, INPUT SHAFT, AND OUTPUT SHAFT SEALS.) • WHEEL END EQUIPMENT AND WHEEL SEALS • AXLE HOUSING BREATHERS • AXLE HOUSING FRONT AND REAR

INCLUDED SYSTEMS	INCLUDED ASSEMBLIES AND/OR PARTS	EXCLUDED ASSEMBLIES AND/OR PARTS
TRANSMISSION – MANUAL AND AM	<ul style="list-style-type: none"> • TRANSMISSION CASE • BEARINGS • GEARS 	<p>MANUAL</p> <ul style="list-style-type: none"> • OIL SEALS (LEAKAGE ONLY), • YOKES AND FLANGES, • AIR SYSTEMS (COMPLETE), • SLIDING CLUTCHES, • WASHERS AND CIRCLIPS (ALL), • OIL PUMP, • OIL COOLERS, • TRANSMISSION TRIMMING KITS <p>AM (AMT)</p> <ul style="list-style-type: none"> • OIL SEALS (LEAKAGE ONLY), • COBRA SHIFTER, • YOKES AND FLANGES, • SOLENOID VALVES, • SLIDING CLUTCHES, • GEAR DISPLAY, • WASHERS AND CIRCLIPS (ALL), • WIRING HARNESS, • OIL COOLERS • OIL PUMPS • INERTIA BRAKE (LCIB)

THIS LIST IS INTENDED AS AN OVERVIEW ONLY AND SPECIFICATIONS ARE SUBJECT TO CHANGE WITHOUT NOTICE.

* Exclusions and Limitations

Truck Coverage 2 extended warranty is subject to the exclusions and limitations set out below. If you have any queries regarding these exclusions and limitations, please contact your local Authorised Dealer.

Vehicle use

The Truck Coverage 2 is subject to the vehicle's operating environment and use being notified by the purchaser to, and being approved by, Penske Commercial Vehicles.

The continued coverage of this Truck Coverage 2 is also subject to prior notification to, and approval by, Western Star Trucks, or any change in the operating environment and use of the vehicle. If such notifications or approvals are not given, this Truck Coverage 2 will not apply.

Wear and tear

The Truck Coverage 2 does not cover normal wear and tear, taking into account all relevant factors, including the distance travelled and the standard expected life of the component.

Unauthorised dealer repair services

Unauthorised dealers may not have the required knowledge, skill set, tools or experience of an Authorised Dealer workshop. Truck Coverage 2 Defects contributed to by the workmanship, repair, modification or re-programming by a person other than an Authorised Dealer are not covered by this Truck Coverage 2.

Furthermore, unauthorised dealers cannot carry out any works under this Truck Coverage 2.

Damage

Defects caused by environmental influences, corrosion, fire, animals and animal excrement, improper operations, accidents, theft, intentional damage, negligence, abuse, misuse, improper maintenance service, road hazards, chemical stains, storage or transport, operation beyond speed limits and loading beyond rated load capabilities are not covered by this Truck Coverage 2. The Truck Coverage 2 terminates should the vehicle be damaged or destroyed and assessed as a write-off, a repairable write-off or a total loss.

Vehicle mistreatment

The Truck Coverage 2 does not cover the failure of any part or component caused by the vehicle's mass combination being in excess of stated factory rated capabilities, neglect, incorrect maintenance or service, alteration or modification without the prior approval of Penske Commercial Vehicles, or accident, or other abuse or misuse of the vehicle.

Alterations

Defects will not be covered by the Truck Coverage 2 if they are caused or contributed to by non-genuine Penske Commercial Vehicles part(s) or by alterations executed by individuals other than an Authorised Dealer.

Brightwork

Common deterioration, staining and/or corrosion, bluing and/or yellowing, nicks and/or rust pits as a result of road debris, heat and or environmental impact are not covered by this Truck Coverage 2. Rust streaks, stains and corrosion caused by severe wash solutions are not covered by this Truck Coverage 2.

Routine maintenance

This Truck Coverage 2 will not apply unless the vehicle is maintained and serviced according to the procedures set out in the maintenance booklet and at the recommended intervals. Consumables, maintenance services, adjustments and service-related items included but not limited to calibrations, rubber components, batteries, filters, air leaks, air dryers, air conditioning components, fan clutch linings and lamps as stated in the vehicle's maintenance manuals are excluded from this Truck Coverage 2.

Defects caused or contributed to by cleaning

Defects caused by materials not recommended by Penske Commercial Vehicles, including vehicle care and cleaning methods, are not covered by this Truck Coverage 2.

Non-genuine parts

This Truck Coverage 2 does not apply to parts to which the identification codes or marks have been scratched or are otherwise unidentifiable nor does it apply to components, additives or parts which are not manufactured or approved by Penske Commercial Vehicles or its authorised suppliers.

Unidentified defects

This Truck Coverage 2 does not cover repairs that have no warrantable fault that cannot be determined on an inspection and analysis, nor replicated by road testing.

Wheel alignment/balancing

Balancing of tyre/wheel assemblies and alignments are not covered by this Truck Coverage 2 and are considered to be part of the standard maintenance.

Tyres

Tyres are not covered by this Truck Coverage 2, and are subject to the tyre manufacturer's warranty. Please see the contact details for the tyre manufacture, which can be obtained from an Authorised Dealer.

Consequential loss

To the full extent permitted by law, Penske Commercial Vehicles is not liable for any indirect, contingent or consequential loss as a result of defects or alleged defects whether or not of a warrantable nature. This includes, but is not limited to:

- loss relating to any downtime
- loss of opportunity while warranty work is being carried out.

The total liability of Penske Commercial Vehicles under the Truck Coverage 2 is limited in aggregate to the purchase price of the vehicle (excluding the value of third party goods and services).

Vehicle to be kept in good standing

This Truck Coverage 2 will cease to apply if the vehicle becomes unregistered, unroadworthy or if the odometer reading cannot be identified as accurate as a result of it being inoperative, modified, tampered with, disconnected or detached from the vehicle.

Manufacturer's warranties

This Truck Coverage 2 does not cover those components which are warranted directly by their manufacturers.

Limitation of Liability

If you are a "consumer" (as that term is defined in the Competition and Consumer Act 2010), our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled:

1. to cancel your service contract with us; and
2. to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.

In all other circumstances, unless we have specified in writing at the time of delivery, this Truck Coverage 2 is expressly given by Penske Commercial Vehicles to the purchaser in lieu of all other warranties. Our liability for any defect in the service shall be limited to, at our election, the repair or replacement of any parts supplied to, or the payment of the reasonable cost of those parts; or the re-supply of any services performed for you, or the reasonable cost of having the service supplied again.

To the extent permitted by law, Penske Commercial Vehicles shall in no way be liable to you for expenses related to our or an Authorised Dealer's performance, loss of profit, production or any other direct or indirect consequences economically or otherwise suffered by you or any third party.

Any assistance given by us or an Authorised Dealer to you by way of repair, replacement, operation or otherwise outside the terms of this Truck Coverage 2 shall not constitute a waiver of the terms and conditions of this Truck Coverage 2.

Except as required by law, neither Penske Commercial Vehicles nor the selling Authorised Dealer assumes, or authorises any person to assume for it, any other liabilities than those provided for in this Warranty Document.
